

# VIRTUAL GAME TIPS AND INFORMATION

- Be ready to play 10 minutes before game time. The game cannot find you if you are off playing or practicing in the casual area. This means to be online and logged into BBO Virtual Clubs . The game will start without you even if you have registered.
- Who's bobbieboo? If you don't recognize an ID click on it and the profile will pop up and often shows player's real name
- How am I doing? Click on history tab on right side to see your results and then other tables at the top to see other results. Recommend you do it at the end of round not during because you can get distracted wondering what you did wrong.
- Watch the clock! When the time runs out for a round, you advance to the next round and the computer decides how the hand should finish.
- Limited games are typically 7 min/bd and open is 8 min. You will play either 6 or 9 rounds depending on the number of tables. If there are 6 or fewer tables, the computer will run a Howell movement.
- CLAIM CLAIM CLAIM - This is a timed event so playing out the last 4 tricks when you have them wastes time.
- Note that you can claim for a number of tricks, e.g. 5 of last 6 or 3 of last 6. You don't have to have all the remaining tricks.
- You can claim as defender or declarer.
- Read the claim and look at the remaining cards. If they are claiming 3 of last 4 you get a trick. Do not reject a claim unless you can get more than is being conceded.
- Mis-clicks- Mis-clicks cannot be undone. You have to live with your mistake. DO NOT message to the table that you have mis-clicked. This is unauthorized info for your partner.
- Disconnects/freezes- they happen often and usually for unknown reasons. Log out of BBO and back on and you will be re-seated. If this takes a bit too long the director will seat a sub and return you to your seat at the next hand if you are now logged on.
- Chat--- Keep your eye on the chat line, the director often sends messages. Try to save table chat until the end of the round
- Masterpoints--- Currently ACBL awards 50% more than is shown at the end of the game by BBO. This may change soon since it was an incentive to draw players to the virtual club games.
- Note that BBO will not start a hand with less than 3 minutes to go in a round. This is a good reason to play quickly and CLAIM when you can. Nothing bugs a director more than watching a player play trick by trick with all winning tricks left.

- **Note that if you do not finish a board and there is clear logical finish, the computer determines the score. If there is not a clear result, the director will review trick by trick to try to determine the likely outcome. If there are too many options to conclude a hand, an average will be awarded.**
- **If you cannot find a game, it usually means you are not an approved player. You can play if the director accepts you as a guest and your partner invites you to play. Guests are limited to 5% of the field.**

Dave Fletcher (586)206-6556