

Olicana Online Bridge Club

How to Play in the Olicana Club Room in RealBridge

Payment

You do not need to join RealBridge, so there are no RealBridge membership fees to pay.

The charge is as specified on the Olicana website. Olicana Bridge club will invoice you at the end of every two months for all the events you have played in the Olicana club rooms in BBO and RealBridge. Please play the invoice promptly by online bank payment or cheque.

Format

The format of the event depends on the number of tables and the type of session. The director will decide at the start of the session.

Test Your Camera

RealBridge uses video and audio so you can see and hear people at your table. It is possible to play without these, but it's not as good and you end up typing a lot.

You can test your camera and microphone on the RealBridge website. To test your video and audio (camera and microphone), go to <https://play.realbridge.online/camera.html> and follow the instructions

Best to test these before your first session on RealBridge.

If you find the camera doesn't work, check if you have a Zoom session or something else that is using your camera. If so, close the Zoom session. A camera only works in one session.

Read the Player Guide:

There is a guide to playing in RealBridge on the RealBridge website. To read the Player Guide, go to <https://realbridge.online/> and click on the tab: Players.

Playing

Go to the Club Room

You need a link to the session you are going to join. This may have been emailed to you. Or it may be associated with the session in the Calendar section of the Olicana website.

The link will take you to a login page where you input your full name and ID number (EBU number).

The session key is prefilled ... don't change it.

If you choose High Contrast UI, the screen colours are slightly different ... some people prefer this.

If you have more than one camera, you can choose which one to use.

Same for if you have more than one microphone.

The login page shows a video preview at the bottom right and a sound bar with the microphone volume on the bottom. So you'll know these are working before you login.

Click login to get into the room.

Initially you are in the lobby and you will see one or more tables.

If your partner is sitting down, click on the seat opposite them. Then you have joined a table and you can see and hear the others at the table.

If partner is not already sitting down, choose a seat.

Playing

The director sends messages to the room via chat ... look for messages in the chat box on the right; director's messages are enclosed with a spade symbol.

The director starts the session when it looks like everyone is ready. Then hands are dealt. There is a guide to playing in RealBridge on the RealBridge website. To read the Player Guide, go to <https://realbridge.online/> and click on the tab: Players.

Screen and Sound Problems

If you have screen or sound problems, RealBridge provides this information

"iPads with iOS 15

The latest release of iOS – version 15 – causes problems when playing on RealBridge. RealBridge have a recommended solution to these problems. If you have iOS 15, please do follow RealBridge's advice. If you don't, you are likely to experience freezing or loss of audio during a session.

If you have an iPad with iOS 15, and you have not already updated your iPad as recommended by RealBridge on 8 December, there is a settings change that you should make.

RealBridge are very happy to talk you through the procedure. You can contact them on

Email: support@realbridge.online or Telephone (UK): 0794 232 2209

If you are happy to make the changes yourself, please see:

For advanced users: <https://realbridge.online/settings-change-ios-15.html>

Step-by-step instructions, with pictures: <https://realbridge.online/media-support-settings-change-ios-15-detailed.html>

If you have an iPad with iOS 15, and you have already updated your iPad as recommended by RealBridge on or after 8 December, we now also recommend that you upgrade to iOS 15.2. For instructions, see

https://realbridge.online/media-support-ios-15.html#ios_15_2_update

If you don't know which version of iOS you have, see https://realbridge.online/media-support-settings-change-ios-15-detailed.html#check_ios_version , or contact RealBridge for help. Email: support@realbridge.online or Telephone (UK): 0794 232 2209).

[MacBooks and iMacs with Monterey or Safari 15](#)

If you have a Mac that has been upgraded to macOS Monterey, and you use Safari, please see the instructions here:

<https://realbridge.online/media-support-macos-monterey.html>

If you have a Mac that has not been upgraded to macOS Monterey, but does have Safari 15, and you are experiencing freezing or loss of audio, also please see the instructions here:

<https://realbridge.online/media-support-macos-monterey.html>

[Lenovo Windows laptops](#)

If you have this specific problem:

- You have a Lenovo laptop running Windows (not a Chromebook)
- Other players can see you, but no one can hear you.
- You can see and hear other players

Please see the solution here:

<https://realbridge.online/media-support-microphone-problem-lenovo-laptops.html>

[Lenovo Chromebooks](#)

With some Lenovo Chromebooks, for a small number of people the RealBridge window keeps freezing. We are still investigating this. If you have this problem, please contact support@realbridge.online

[Windows 7](#)

If you have Windows 7, your web browser may say that the RealBridge website is insecure. This is a problem with the security certificate data on your computer. Please contact support@realbridge.online . We will advise you about how to solve this problem.