

RealBridge – Getting Started

What equipment do I need?

You can play on an **Android tablet, Chromebook, Mac / PC (desktop or laptop)**, preferably equipped with a webcam and microphone.

Newer **iPads** (2015 onwards) are also fine but **you must use the Safari web browser**, others don't have access to the camera.

You cannot use a smartphone or an older iPad.

Which web browsers work with RealBridge?

You must use one of these web browsers:



Safari



Edge



Chrome



Firefox

Note that Internet Explorer or the old version of Edge will not work.



iPad – use Safari only.

If you play on a Mac, you can use Chrome as an alternative to Safari - its web video support may be better. In Safari there is a menu item "Safari > Settings for the website...". In that window for RealBridge, select "Allow all auto-play" media, and set the camera & microphone permission to "Allow".

Make sure your web browser has all the latest updates:

In Chrome and Edge, you need to click the three little dots in the top right corner.

Alternatively:

For Chrome <chrome://settings/help>

For Edge <edge://settings/help>

Make sure your camera and microphone are working.

Log out of any other applications.

Do the test here, allowing time to do this:

<https://play.realbridge.online/camera.html>

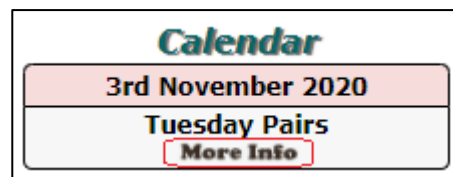
If it doesn't work, contact support@realbridge.online.

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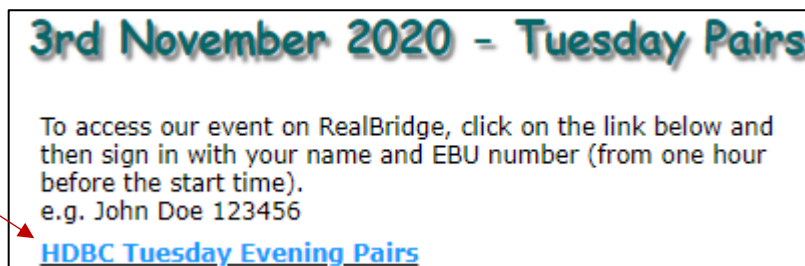
How do I connect to a club event?

There is no registration / signing up in advance, but you must have a pre-arranged partner.

RealBridge will send the Director a link for our event a few hours before it's due to start. We will add it to event on the **Calendar** on the Home page of the [club website](#) under **More Info** .



Click on the **More Info** tag and you will see the link you need to take you to the RealBridge login screen.



How do I login to the session?

Please sign in at least 10 minutes before the start time.

If you have reached the right link, you should see the Login screen as shown.

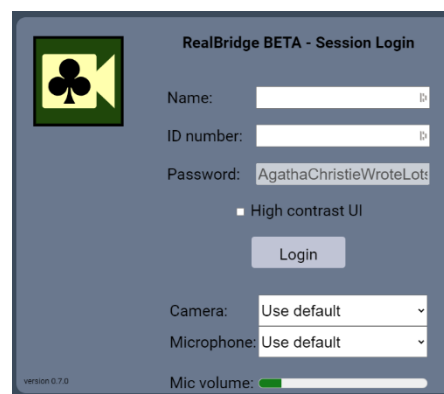
Please complete:

Name: e.g. John Smith, Kim Brown

Please do better than shortcuts like Karen, j smith, ADAMS

ID: your EBU number

For anyone who doesn't know their EBU number, [click here](#) for a list.



Click Login to enter our club session.

Finding a Seat









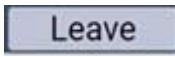

Once you are logged in, you will see the tables and seats displayed on the left side of your screen and on the right, a list of the people still in the "lobby area - that's where you are deemed to be after you have signed in but not yet "sat down".

Take a seat at a table by clicking on one of the free seats. Obviously, partners should sit opposite each other, so check to make sure your partner's not already seated somewhere before choosing your own seat.

The Director will start play at the designated time.

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What do the RealBridge control buttons do?

	This turns your camera off or on		This turns your microphone off or on
	This turns off or on your view of everybody else (they can still see you)		This redials all of your video and sound - do this every hour.
	This lets you chat to your table. If you are on a PC, the chat bar is already displayed, since the window is wider/bigger.		This lets you adjust a player's volume for just you (nobody else is affected).
	Use this button to ask the opponents to let you change your bid or play		Calls for a Director
	Sends you back to the lobby (the place where you first arrived, you can then rejoin your table or join another one.		This settings icon allows you to choose options such as playing cards, how you see dummy, and other display related.

What are the differences between RealBridge and BBO?

RealBridge operates more like face-to-face bridge and there are a few things that are done slightly differently to BBO:

Alerts: you have to alert your partner's bids (you have an Alert card available for this). There's no self-alerting.

Stop Bids: Stop cards appear and then go away automatically, you don't need to do anything.

Comments and facial expressions: please remember that your partner and opponents can see and hear you, so **be careful not to give unauthorised information by inappropriate comments or facial expressions during the bidding and play.**

Other Points

Table money: you will not need to buy any credits in advance and we will not be charging any table money at all until January 2021.

UnDo's: please use the UnDo button for its intended purpose and not when you simply change your mind about a bid or a card.

UnDos should be allowed when someone mis-clicks the card or the bid they meant to make, in the same way that you could change if you pulled the wrong card out of the bidding box in face to face bridge (known as a "mechanical error").

However, UnDos are not there for a change of mind e.g. you miscounted your hand and bid 1NT showing 12-14, before realising that you actually had 17 and you should have opened something else; in that case you cannot get an UnDo.

Call the Director if there is uncertainty in this area.