

Registering and entering tournaments

Please try not to enter a tournament multiple times, this seems to be happening more and more often. Arrange with your partner which one of you is inviting the other.

Make sure you are in the Lobby or Competitive 5 minutes before the start. If you have been logged on for some time then I recommend that you move from Competitive to Lobby, or vice versa, a few minutes before the start to ensure BBO is still aware of you. Occasionally pairs have not been swept into the tournament which might have been caused by BBO thinking they were inactive.

Change to our Undos policy

Since we changed to running tournaments which offer masterpoints, we have been using the SBU regulations which only allow undos for bidding mis-clicks. We feel that this is too restrictive and will now change to allow undos for genuine mis-clicks in both bidding and play.

Please refer any disputes to the Director, but remember it is genuine mis-clicks, not lapses in concentration.

You can always update your settings to confirm Bids/Plays if you find you are prone to errors. *[Account/Settings/ Confirm Bids/Cards]*

Alert your own bids

Please make sure you alert your own bids using the explain method. This is always available when you make a bid. If an opponent clicks on your bid then you can add an explanation. Don't chat bidding explanations to the table as this means your partner will also see them.

Saving time

Please remember to get on with the bidding straight away when you get your new boards. It is discourteous to your opponents to continue discussing a previous hand rather than get on with the new hand. Also, try and make claims to save time if you have all the remaining tricks. Your opponents will not thank you for laboriously playing out a hand when it is obvious that you have all the remaining tricks.

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Kind Regards

Robert

0755 444 6155