

Feedback from Bridge Weekend Away Puckrup Hall, October 2018



Based on 30 responses

Overall Rating (Min 1, Max 6)

	2018	2017	Difference
Overall	5.6	5.6	-
How the Bridge play was organised	5.9	5.8	0.1
The booking process	5.6	5.7	-0.1
The location	5.5	5.9	-0.4
The Bridge room	5.5	5.4	0.1
Value for money	5.4	5.7	-0.3
The facilities at the venue	5.2	5.3	-0.1
The hotel (excluding food)	4.8	5.4	-0.6
The food & refreshments	4.7	5.5	-0.8

Would you go on another bridge weekend with the club? Everyone said “yes”!

80% said “yes” to the same venue

17% said “yes” to a different venue

3% said “Don’t know/not sure” to a different venue

How often should we organise a bridge weekend away?

53% said twice a year

43% said once a year

3% (1 person) said maybe 2 different venues

Would you be interested in?

	No	Yes	Possibly	Unsure
A long weekend bridge break i.e. 3 nights away	27%	23%	37%	13%
A bridge break lasting for 6/7 days	65%	14%	17%	3%
Lessons being included in our bridge breaks	30%	30%	40%	0%

What should we do differently next time?

1. Could have a session when partners were mixed, perhaps drawn out of a hat.
2. Having Saturday afternoon free is good but for me personally (probably no one else) two evening sessions of bridge is quite tiring. I would prefer to have an evening free to socialise and relax. I don't find it easy to get to sleep after playing bridge.
3. Maybe the option of a short lesson on arrival.
4. Play for two hours rather than three in the evenings.
5. I know it's a bit tricky organising the improvers play. The helpers were wonderful and good to be able to ask questions. I generally think it's a good idea though didn't always work perfectly for me, as I could really have done with a bit faster play.
6. Consider two course meal, particularly if it reduced cost.
7. Just a suggestion that the evening meal could be just 2 courses with perhaps a few cakes or such like and coffee served in the bridge room. This would give us possibly an extra 20 mins Bridge time and finish not too late! Did not worry me but one or two seemed to get tired!
8. More variety in menu.
9. Dinner at 6 and play at 7
10. Maybe not quite such a long bridge session after dinner.
11. Maybe slightly earlier start in the pm and later in the am!
12. Drinks very expensive, but you can't do much about that. They charge what they think they can get away with!
13. Only complaint was the cost of the drinks, which meant less 'whole group' socialising
14. Happy to return to this venue.
15. Try a different hotel - variety is the spice of life!
16. Tell them to turn the heating down! Unless you were cold, then tell them to turn it up!!!! How to please everyone?
17. Not sure if there's any way to get to know everyone's name as there seemed to be quite a few people that were new (or to refresh names you might know).
18. Ask for more coffee for breaks possibly.
19. More mini breaks
20. You are all marvellous
21. All fine
22. Difficult to know, all very good.
23. It was a very well organised weekend. Can't think of any changes I would make.
24. Nothing at all. Nothing needs doing differently
25. Nothing, it was fine
26. Seemed to work well as it was thanks to great work from the organisers. Many thanks

What was the best part of the weekend?

27. Great to meet friendly people and wonderful organisation by the bridge committee.
28. The camaraderie; being with old friends, making new ones, having a laugh.
29. The people

30. To get to know the bridge people from Priory a little better.
31. Friendly people
32. The company was great.

33. Mixing bridge with some free time to socialise/explore the local area.
34. Social and Bridge
35. The bridge and the people!

36. The bridge
37. Playing with people I'd never played with before
38. The bridge organisation was excellent.
39. Extremely well organised bridge sessions.

40. Getting a chance in the Big Room. I like humiliation.
41. Not coming last in the bridge

42. Breakfast
43. The food was excellent better than last year.

44. Just 35 miles from Birmingham

45. Enjoyed the golf, despite the very windy weather.

46. Not under pressure

47. All of it
48. All the days were very good.
49. Enjoyed it all.
50. It was great.
51. Organisation of bridge, accommodation and food all very good.
52. There was no best part. Every single moment was perfection

If you have any other comments or feedback, please use the space below.

53. Great venue but the drinks are VERY expensive and if you take your own you miss out on socialisation. Saturday night seemed to go on forever. Any chance of an earlier meal and a mid eve break to get a drink 😊
54. Unfortunately the wine and spirit prices probably discouraged some from pre-dinner and post bridge socialising in bar. Beer £4.80 / pint not outrageous.
55. Found 4 bridge sessions very tiring in the end (am getting old) and think it would be good to break it up with a lesson/discussion, however rudimentary. Does not have to be from a paid expert.
56. Hotel fine except for price of drinks!
57. Another venue perhaps next time, where can walk into somewhere in the afternoon and that is new.
58. Start meals on time. 2 courses. Play all the boards. Press attendees to be sitting down 2 minutes early.
59. Use discrete way of leaving hotel staff tips. e.g. Large envelope put out 2 days before end. Well done all concerned and thank you again.

60. The hotel feels a little 'tired', but then, we are playing bridge most of the time, or asleep, or seeing Tewkesbury, so does it really matter? I think the food is very good there. But the bar was a trifle dark for my liking. Goodness, I'm back to the beginning. We are playing most of the time, so does any of it matter? I do think, however, it was very well organised by the lovely ladies in charge. What more do we need?
61. Very relaxed & nice atmosphere whilst playing. The hotel were very accommodating. The breakfast was excellent.
62. A very big thank you to the bridge committee for all their hard work.
63. Thank you so much, I really enjoyed it.
64. All the helpers worked very hard, organising the bridge room, and transporting tables etc. Nice venue, happy to go again to same one, or a different one, as long as it's not too far.
65. An enjoyable time. Well organised, well done.
66. Dear Annabel, Jan, Marijke and Sue... I was actually going to write a letter of thanks to you all. But then as there was a request to fill in this survey I am placing my comments here. It would appear from the high rating I have given that I have just flippantly ticked down the list. That is not the case. It is the very first Priority time away which I have had the pleasure of joining. As I explained to Sue I very much wanted to join you all, but I had reservations which proved groundless. Both Gerry and I had a wonderful time. It may not help you much but I cannot think of any improvements that could be made. The organisation was as clockwork. We played serious Bridge but there was so much of the fun element. You were caring about the menu for Gerry and me. But all suited us adequately. I personally just felt part of one big happy family. I loved the whole weekend, every moment of it. The planning was perfection with a break on Saturday afternoon to get some exercise and fresh air. Fabulous; and I so hope that I can join with future events with all of you incredibly hard-working people. You are all fantastic and thank you so very much. I am now on a high from a great time away with dear friends
67. I would like to thank all those involved in the organisation of this event.
68. It was a fab weekend. Last year it was a birthday with cakes so we need to make sure somebody has a birthday each year. I hope the committee feels appreciated. I also appreciated someone checking in with us regularly to see if we wanted to move sections. The flexible management to make sure there were enough people to play in the improvers was great. Thank you.
69. Just really grateful and honoured to be allowed to come and very appreciative of all the hard work and patience and effort you all put in.
70. Just thank you to the team organising the weekend. It was a lot of work both planning and executing the whole weekend without hitches.
71. Lovely, well organised and very enjoyable. Well done to all concerned.
72. Many thanks on your selfless running and dedication on getting things done.
73. Many, many thanks to you all for all your time and efforts. Xx
74. Super organisation as always! Many thanks to the committee members for another great weekend - just wish I'd felt better.
75. Main negative aspect of the hotel was the cost of the drinks.

