

Camera and Microphone test: required for using RealBridge



Please visit this site and carry out the Camera and Microphone test:

<https://play.realbridge.online/camera.html>

There are some constraints on the type of device you can use to access RealBridge:

Can Use	---- Can't use ----
<ul style="list-style-type: none">• Windows laptop• Windows tablet• Windows desktop• MacBook or other Apple laptop• iPad (from 2015 or newer)• iMac or other Apple desktop• Chromebook• Android tablet	<ul style="list-style-type: none">• Smartphone • Old iPads, older than 2015.

You must use one of these web browsers (you probably are using one of them!):

Can Use	---- Can't use ----
<p>Edge, Chrome, Firefox, Safari.</p> <p>The logo must look like one of these – exactly as below. If it looks different, you are using an out of date version.</p>  <p>The image shows four browser logos: Microsoft Edge (a blue and green swirl), Google Chrome (a multi-colored wheel), Mozilla Firefox (a colorful fox head), and Apple Safari (a blue compass).</p>	<p>Internet Explorer (notice the gold band)</p> <p>The old EDGE (see shape of the e)</p>  <p>The image shows two logos: Internet Explorer (a blue 'e' with a gold band) and the old Edge logo (a blue 'e' with a yellow swoosh).</p>

MAKING SURE YOU HAVE DONE BROWSER UPDATES

In Chrome, and Edge, you need to click the three little dots in the top right corner.

Alternatively:

For Chrome `chrome://settings/help`

For Edge `edge://settings/help`

INFORMATION FOR MAC USERS: MacOS (MacBook)

- You can use Chrome as an alternative to Safari. [Its web video support may be better.]
- In Safari there is a menu item "Safari > Settings for the website...". In that window for RealBridge, select "Allow all auto-play" media, and set the camera & microphone permission to "Allow".