## Bookwhen

Abingdon DBC uses the Bookwhen system to book, pay and distribute links for sessions on Real Bridge.

You can book any time. You will get an acknowledgement of your booking by e-mail which may include the Real Bridge link for the event. If you book earlier than a week or two before the session the link will not be available. If you book earlier than an hour before the session you will receive an e-mail containing the link about an hour before it starts. If you have made a booking but do not have a link contact <a href="mailto:AbingdonDBC@gmail.com">AbingdonDBC@gmail.com</a>.

Bookwhen will collect payment by card which currently will be £3.00 per session

To make a booking go to <a href="https://bookwhen.com/abingdonbridgeclub">https://bookwhen.com/abingdonbridgeclub</a>

If this is your first visit you will have to register your e-mail address and a password

There you will see a list of pending sessions. Click on the session you wish to book

Click on **Select** on the right of the page under Standard Ticket. This will produce a box with the number of tickets you wish to buy. If you want to pay for your partner or others you can set the number of tickets you need. Then click on **View Selections** 

Your order will appear, Click on **Book Now** 

Enter your e-mail address and click on Continue

You will be asked to fill in your name, e-mail address and phone number. Click **Continue** 

Click on Pay by Card

Fill in your card details and click on PAY

## Logout

Check that you have received the confirmatory e-mail. .

You can find the Real Bridge Link in the e-mail by clicking on View Online Event

Much of the detail you have filled in will be remembered and come up automatically in the future.

If you find you cannot play in a session DO NOT cancel your booking. Unfortunately we cannot refund the price of cancelled tickets. Instead transfer your booking to another session by clicking on View Booking in your confirmatory e-mail. Click on Ticket Options and then on Transfer ticket and follow the instructions

If for any reason you played in a session but did not pay for it you may make a late payment by going to Bookwhen and selecting the event scheduled for December 31<sup>st</sup> at 11.45pm

On the day of the session you will receive an e-mail reminder about an hour before the session starts which will also contain the link. Click on the link to join the session. As usual the director will open the session about an hour before the start time.

If you have problems e-mail me; <a href="mailto:peterlitch@gmail.com">peterlitch@gmail.com</a> or phone 07930 630315

Peter