

The Pastoral Carer

In the “Making Bridge More Welcoming” session at the SCBA Chairman’s Consultation in November 2019, the concept was raised of having one person in each club responsible for the welfare and happiness of members (including settling in new players). The idea was well received by most clubs, as a concept, there appears to be nothing lost by trying it.

Clubs to consider:

- Giving this position to a newer member – they will be more aware of issues and will notice more than those who have been playing for years. Will avoid giving additional work to existing committee members.
- Consider making this a committee position – so that actions can be taken.

Role:

1. Contact people who have not attended for a while. There is a Bridgewebs “Last Played” report.
2. Check that newbies enjoyed their first few sessions.
3. Hold “exit interviews” for those who have stopped coming to your club; capture the reasons and act on any themes.

To have further items added to this list, please email the editor, by clicking [here](#).