

## **NKBC/ANDERSON Online BBO Zero Tolerance Policy**

NKBC/ANDERSON intends to provide players with an enjoyable online bridge experience. We therefore expect players to fully comply with ACBL Law 74. Law 74 requires the highest standards of conduct and etiquette at the bridge table. Failure to comply with Law 74 constitutes a zero tolerance violation. On BBO, most zero tolerance violations occur while chatting either at the table or privately with an individual.

There are two scenarios: a violation directed at a partner, or a violation directed at an opponent or other participants.

If the director confirms a zero tolerance violation, the following remedies are to be applied:

The director will inform offenders and non-offenders that he finds the actions to be a violation of the zero tolerance policy. If a specific board is involved, the director will award a bottom to offenders and a top to non-offenders. The director will inform the participants of this adjustment. He will also inform the participants that the club manager will take follow-up action as appropriate. The director will inform the club manager as expeditiously as possible.

The club manager will communicate directly with both offenders and non-offenders after the game.

To offenders, the club manager will indicate that their behavior is inappropriate and unacceptable. He will explain that such violations are a detriment to enjoyment of the game and deters attendance at future games. He will indicate remedies to be applied if future violations occur. He will elicit a statement from offenders agreeing to not engage in similar future behavior. If such statement is not obtained, he will add one level to the applicable remedy. If this is a second or subsequent offense, the club manager will apply additional mandatory remedies as shown below.

The club manager will also communicate with non-offenders. He will indicate the remedies that have been applied to the current situation.

### **Table of zero tolerance violation remedies:**

- 1st and all offenses: top/bottom score adjustment for any/all boards involved in the violation.
- 2nd offense involving partner: Offender(s) may not play at the club for a week and partners may not play with one another for two weeks.
- 2nd offense involving 3rd party: Offender(s) may not play at the club for a week.
- 3rd offense involving partner: Offender(s) may not play at the club for a month and partners may not play with one another for two months.
- (NOTE: If a single player is an offender with multiple partners, this will be treated as offense with 3rd party).
- 3rd offense involving 3rd party: Offender(s) may not play at the club for a month.
- All 4th offenses: Offender(s) will be barred from playing at the club.